#### PRIVACY POLICY DISCLOSURE

## FACTS

# WHAT DOES THE WEST TENNESSEE CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

| Why? | Financial | companies    | choose  | how they    | / share  | Your | personal   | information  | on. Fede | eral law | gives   | consur | ners | the |
|------|-----------|--------------|---------|-------------|----------|------|------------|--------------|----------|----------|---------|--------|------|-----|
|      |           | mit some bu  |         |             |          |      |            |              |          |          |         |        |      |     |
|      | protect Y | our personal | informa | ition. Plea | ase read | this | notice car | refully to u | nderstai | nd what  | t We do |        |      |     |

### What?

The types of personal information We collect and share depend on the product or service You have with Us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores

When You are no longer Our member, We continue to share Your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, We list the reasons financial companies can share their customers' personal information, the reasons The West Tennessee Credit Union chooses to share; and whether You can limit this sharing.

| For Our everyday business purposes - such as to process Your transactions, maintain Your account(s), respond to court orders and legal investigations, or report to credit bureaus | YES | NO             |
|--|-----|----------------|
| For Our marketing purposes - to offer Our products and services to You   | YES | NO             |
| For joint marketing with other financial companies   | YES | NO             |
| For Our affiliates' everyday business purposes - information about Your transactions and experiences   | NO  | WE DON'T SHARE |
| For Our affiliates' everyday business purposes - information about Your creditworthiness   | NO  | WE DON'T SHARE |
| For non-affiliates to market to You  | NO  | WE DON'T SHARE |
|  |     |                |

Questions? Call (901) 358-3796 or go to www.wtncu.org

| What We do  |   |  |  |  |
|---|---|--|--|--|
| How does The West Tennessee Credit Union protect my personal information? | To protect Your personal information from unauthorized access and use, We use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |  |  |  |
| How does The West Tennessee Credit Union collect my personal information? | <ul> <li>We collect Your personal information, for example, when You</li> <li>open an account or deposit money</li> <li>pay Your bills or apply for a loan</li> <li>use Your credit or debit card</li> <li>We also collect Your personal information from others, such as credit bureaus, affiliates or other companies.</li> </ul>   |  |  |  |
| Why can't I limit all sharing?  | <ul> <li>Federal law gives You the right to limit only</li> <li>sharing for affiliates' everyday business purposes - information about Your creditworthiness</li> <li>affiliates from using Your information to market to You</li> <li>sharing for non-affiliates to market to You</li> <li>State laws and individual companies may give You additional rights to limit sharing.</li> </ul> |  |  |  |

## PRIVACY POLICY DISCLOSURE (continued)

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| Definitions     |   |
|-----------------|---|
| Affiliates      | Companies related by common ownership or control. They can be financial and non-financial companies.  • The West Tennessee Credit Union has no affiliates.  |
| Non-Affiliates  | Companies not related by common ownership or control. They can be financial and non-financial companies.  • The West Tennessee Credit Union does not share with non-affiliates so they can market to You. |
| Joint Marketing | A formal agreement between non-affiliated financial companies that together market financial products or services to You.  • Our joint marketing partners include insurance companies.                    |

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